ClearMeasure
CaseStudy

theCompany

A national corporate insurance provider wanted to modernize how it provided a seamless and easy insurance buying experience. They sold a variety of products already including general liability. . . . . The company was looking to modernize their systems and change the buying experience. They needed architectural support to help them achieve this while equipping their development teams with better tools and methods

Move *fast*. Build *smart*. Run with *confidence*

theChallenge

The company inherited a code base that was not suited to their needs because the software required manual intervention. They wanted the software to be more direct to consumer. The code base was not a cloud native architecture so there were scaling concerns. In addition, the team was struggling in their transition to agile methodology and processes. The client needed to get an outside opinion about some of the vendors that they were working with to make sure that all risks were identified with a potential software upgrade. They also needed assistance with their goals and objectives, and training in agile tools.

theSolution

The client invited Clear Measure as a trusted partner to help oversee a relationship with a new vendor. The client was looking to spend a "significant investment" on a large project and called upon Clear Measure to ensure success. Through collaboration and strategy sessions, Clear Measure was able to model leadership behavior to assist the client's team in managing organizational change. Clear Measure created an automated pipeline to assist with the timing and frequency of deployments and to reduce risk and errors. Clear Measure also introduced the use of Azure DevOps as a tool to increase transparency and improve productivity. In addition, Clear Measure took on the role of architect to align the organization as it executed the massive transformation project, aiding the technology executives in accomplishing the mission

theBenefit

Automated deployments help the client by reducing the amount of downtime and providing the opportunity to do multiple deployments in one day. The client will be able to release incremental changes to their software on a regular basis. In addition, the client has initiated a transformation into improvements of processes based on Clear Measure's recommendations. A tool has been developed to track metrics and measures of success. Also, the engineering team had clarity of alignment by having architectural blueprints to guide the modernization process.